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Question: 1

You are a system builder at Company.com. Your network uses a Microsoft Windows Server? 2003 that is running the Dynamic Host Configuration Protocol (DHCP) service and is set up as a technician computer. You installed OPKTools from Microsoft Windows? XP Service Pack 2. You want to set a static Internet Protocol (IP) address for the Microsoft Windows Preinstallation Environment on the computer that you are installing for your customer. During the preinstallation process, you receive the following error message: Cannot Authenticate to Server. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. Edit the winbom.ini file in the WinPE.net section to include the Gateway= parameter.
- B. Edit the winbom.ini file in the WinPE.net section to include the StartNet= parameter.
- C. Edit the winbom.ini file in the WinPE.net section to include WinPEFirewall=On.
- D. Edit the winbom.ini file in the WinPE.net section to include the IPConfig= parameter.

Answer: A, D

Question: 2

You are a system builder at Company.com. Your network is using a four-port router that is running the Dynamic Host Configuration Protocol (DHCP) service. Your technician computer runs Microsoft Windows? 2000 Professional and is connected to the four-port router. You have installed a media reader card in a computer, and you use OPKTools to preinstall this computer over the network. In Audit mode you discover that the media card reader device has failed and that it is not enumerated in Device Manager. You need to preinstall your computers with this card reader. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. Add the DriverSigningPolicy=Ignore parameter in the Unattended section of the unattend.txt answer file to preinstall the unsigned driver.
- B. Remove the incorrect driver that was installed.
- C. Add the DriverSigningPolicy=Warn parameter in the Unattended section of the unattend.txt answer file.
- D. Obtain an updated driver (if one exists) from the manufacturer.
- E. Run sigverif.exe from a command prompt to verify that all the drivers are signed.
- F. Add the DriverSigningPolicy=Block parameter in the Unattended section of the unattend.txt answer file.

Answer: A, D

Question: 3

You are a system builder at Company.com. Your network is using a four-port router that is running Dynamic Host Configuration Protocol (DHCP). Your technician computer runs Microsoft Windows? 2000 Professional and is connected to the four-port router. You have created a configuration set by using OPKTools. When you attempt the preinstallation on a new computer, you find that the hard drive is not formatted correctly. You open the winbom.ini answer file in the configuration set, and you see the following:

[Disk1.config] Size1 = * PartitionType1 = PRIMARY FileSystem1 = NTFS QuickFormat1 = YES

You need to perform an unattended preinstallation of Microsoft Windows on three new computers that you are shipping to customers. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. Add Wipe Disk=Yes to the winbom.ini answer file.
- B. Add SetActive1=Yes to the winbom.ini answer file.
- C. Change Size1=* to Size1=10000 in the winbom.ini answer file.
- D. Change QuickFormat1=YES to QuickFormat1=NO in the winbom.ini answer file.

Answer: A, B

Question: 4

You are a system builder at Company.com. The company network is not functional, and there is no network access to the technician

computer. You need to preinstall Microsoft Windows? operating systems on three computers. You have three copies of the Windows operating systems. You have decided to use a winnt.sif file to perform a Windows CD-based preinstallation on these computers. You manually create a winnt.sif file and copy it to three floppy disks. You place a CD of each Windows operating system in the DVD drive of each computer. You start each computer. When you see the initialization screen on each computer, you insert the floppy disk with the winnt.sif file on it into each computer. Two of the computers are preinstalled properly. The third computer, however, begins the preinstallation process but stops with the command prompt window open and the cursor at D:\i386\System32. You need to preinstall the third computer. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. Remove the CD from the drive, clean it, and begin the process again.
- B. Check the Hardware Compatibility list to make sure that all hardware is compliant.
- C. At the command prompt, type ipconfig /all to make sure that Transmission Control Protocol/Internet Protocol (TCP/IP) is bound to the adapter.
- D. Remove the Microsoft Windows OEM Preinstallation Kit (OPK) CD from the DVD drive and place the Windows operating system CD into the DVD drive.

Answer: B, D

Question: 5

You are a system builder at Company.com. Your network uses a Microsoft Windows Server? 2003 that is running the Dynamic Host Configuration Protocol (DHCP) service and is set up as a technician computer. You installed OPKTools from Microsoft Windows? XP Service Pack 2. You run Setup Manager and create a configuration set to install a Microsoft Windows operating system. You edit the winbom.ini file in the configuration set and copy the winbom.ini file to a floppy disk. You boot the master computer by using your Microsoft Windows Preinstallation Environment CD, and you insert the floppy disk with the winbom.ini file. You get the following error message: Cannot Authenticate to the Server. What should you do? (Each correct answer presents a complete solution. Choose two.)

- A. Verify that the passwords used for connecting are the same in the configuration set and on the floppy disk.
- B. Verify that the Gateway= parameter is included in the winbom.ini answer file.
- C. Verify that the StartNet=yes parameter is included in the unattend.txt answer file.
- D. Verify that the network interface card in the master computer is plugged in to the crossover cable.

Answer: A, B

Question: 6

You are a system builder at Company.com. You have a four-port router that is running the Dynamic Host Configuration Protocol (DHCP) service. You are using a computer running Microsoft Windows? 2000 Professional as your technician computer. You have created a configuration set and are using the following winbom.ini file to install the network drivers:

```
[PnpDrivers] | \opktools\drivers\Chipset = Chipset | \opktools\drivers\video = video | \opktools\drivers\Audio = Audio |
\opktools\drivers\Modem = Modem | Username = opk | Password = | [PnpDriverUpdate] | WaitForPNP = YES | TargetRoot =
Windows\OEMdrivers | UpdateInstalledDrivers = No
```

When you run the preinstallation, your updated drivers are not installed. You need to install updated drivers. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. Include the OEMPnPDriversPath parameter in the PnPDriverUpdate section of the winbom.ini file.
- B. Remove the username and password parameters in the PnPDrivers section. Place them in the PnPDriverUpdate section.
- C. Change the WaitForPnP=Yes parameter to WaitForPnP=No.
- D. Remove lines in PnPDrivers section to only include \opktools\drivers = drivers.
- E. In the PnPDrivers section, change UpdateInstalledDrivers=No to UpdateInstalledDrivers=Yes.

Answer: B, E

Question: 7

You are a system builder at Company.com. Your network uses a Microsoft Windows Server 2003 computer that is running the Dynamic Host Configuration Protocol (DHCP) service. You create a configuration set for a Microsoft Windows Small Business Server 2003 installation and preinstall a computer for your customer. You create the directory \Sysprep and copy all the necessary files into this folder. You then run sysprep on the computer by using the following command: C:\Sysprep\Sysprep.exe -dc *****Creseal. You reboot the computer and receive the following error: LSASS.EXE - System Error. What should you do?

- A. Use the OEM version of Windows Small Business Server 2003.
- B. Use the MSDN version of Windows Small Business Server 2003.
- C. Use an open-license version of Windows Small Business Server 2003.
- D. Use the Retail version of Windows Small Business Server 2003.

Answer: A

Question: 8

You are a system builder at Company.com. Your network is using a four-port router running Dynamic Host Configuration Protocol (DHCP). Your technician computer is running Microsoft Windows 2000 Professional and is connected to the four-port router. You have created a configuration set by using the OPKTools specified for use in preinstalling Microsoft Windows on three computers. You have the Microsoft Windows Preinstallation Environment CD from a three-pack of CDs for Microsoft Windows XP Professional. You start the Windows Preinstallation Environment CD on one of the computers and find that Windows Setup stops. You receive an error message stating that your Product Key is missing or invalid. You need to perform an unattended installation of Windows without producing this error. What should you do? (Each correct answer presents part of the solution. Choose two).

- A. Verify that a Product Key is included in the oobeinfo.ini answer file.
- B. Verify that a Product Key is included in the unattend.txt answer file.
- C. Verify that the Product Key in the oobeinfo.ini answer file matches the SKU that is being installed.
- D. Verify that the Product Key in the sysprep.inf answer file matches the SKU that is being installed.
- E. Verify that a Product Key is included in the sysprep.inf answer file.
- F. Verify that the Product Key in the unattend.txt answer file matches the SKU that is being installed.

Answer: B, F

Question: 9

You are a system builder at Company.com. Your network is using a four-port router that runs Dynamic Host Configuration Protocol (DHCP) service. Your technician computer runs Microsoft Windows XP Professional and is connected to the four-port router. You have created a configuration set to preinstall Microsoft Windows on two computers. You begin the preinstallation by using a winbom.ini answer file and a Windows Preinstallation Environment CD. One of the computers is preinstalled, but the other computer stops at the D:\i386\System32 directory. You troubleshoot and validate that Transmission Control Protocol/Internet Protocol (TCP/IP) is bound to the network interface card. You need to preinstall the computer. What additional steps should you take to troubleshoot the failure in the preinstallation process? (Each correct answer presents a complete solution. Choose five.)

- A. Make sure that the network cable is working properly.
- B. Make sure that the technician computer is not connected to a domain.
- C. Make sure that the computer is connected to the network.
- D. Make sure that the technician computer is connected to a domain.
- E. Make sure that the master computer is connected to the same workgroup as the technician computer.
- F. Make sure that the technician computer is configured properly by pinging the Internet Protocol (IP) address of the computer.
- G. Make sure that the Universal Naming Convention (UNC) path in the winbom.ini file is correct.
- H. Make sure that you are running up-to-date network drivers on the technician computer.
- I. Make sure the user account in the winbom.ini file has access to the distribution folder.

Answer: A, C, F, G, I

Question: 10

You are a system builder at Company.com. Your network uses a four-port router that is running the Dynamic Host Configuration Protocol (DHCP) service. Your technician computer is attached to the four-port router. You have preinstalled a Microsoft Windows? operating system and included additional applications to be preinstalled along with the operating system. Upon auditing the computer, you find that none of your additional applications have been preinstalled correctly. What should you do? (Each correct answer presents part of the solution. Choose three.)

- A. Run sysprep.exe with the Don't regenerate Security Identifiers parameter to reinstall the applications.
- B. Verify that the account listed in the winbom.ini file has the correct permissions to access files on the technician computer.
- C. Check the contents of the winbom.log file to see if there is any error codes listed.
- D. Run sysprep.exe with the audit parameter to reinstall the applications.
- E. Check the contents of the setuperr.log file to see if there is any error codes listed.
- F. Verify that the network is functional and that the master computer has a valid Internet Protocol (IP) address.

Answer: B, C, F

Question: 11

You are a system builder at Company.com. Your network includes a technician computer running Windows Server? 2003 and the Dynamic Host Configuration Protocol (DHCP) service. You installed OPKTools from Microsoft Windows? XP Service Pack 2. You have created configuration sets for various Microsoft Windows operating systems, and you have preinstalled Windows on computers. You receive an order to install a Windows operating system for which you have not created a configuration set. You need to add this operating system to OPKTools. What should you do? (Each correct answer presents a complete solution. Choose two.)

- A. Boot the computer with the new operating system.
- B. Use Setup Manager to create a new configuration set and add the new operating system.
- C. Use Setup Manager to create a winnt.sif answer file to preinstall the operating system.
- D. Use Setup Manager to manage products and add the new operating system.

Answer: B, D

Question: 12

You are a system builder at Company.com. Your network has Microsoft Windows Server? 2003 on a computer running the Dynamic Host Configuration Protocol (DHCP) service. You want to install the OPKTools on this computer to make it a technician computer. You insert the Microsoft Windows? OEM Preinstallation Kit CD into the drive. You need to ensure that the fundamental tools are installed properly. What should you do? (Each correct answer presents part of the solution. Choose all that apply.)

- A. Make sure that sysprep.exe is in the Tools\x86 folder.
- B. Make sure that setupmgr.exe is in the root folder.
- C. Make sure that oformat.exe is in the root folder.
- D. Make sure that setupcl.exe is in the Tools\x86 folder.
- E. Make sure that there are files in the Winpe folder.
- F. Make sure that factory.exe is in the Tools\x86 folder.
- G. Make sure that the diskpart utilities are in the root folder.

Answer: A, B, D, E, F

Question: 13

You are a system builder at Company.com. Your network is using a four-port router that runs Dynamic Host Configuration Protocol (DHCP). Your technician computer runs Microsoft Windows? 2000 Professional and is connected to the four-port router. You have created a configuration set. You preinstall a Microsoft Windows operating system by using this configuration set. When you check the

event viewer to note any problems, you find that the event viewer is empty. You need to review the event viewer logs during Audit mode. What should you do? (Each correct answer represents a partial solution. Choose two.)

- A. Preinstall the computer and view the event logs after running sysprep.exe.
- B. Preinstall the computer and audit the computer before running sysprep.exe.
- C. In Setup Manager, on the Type of Installation page, choose Don't Reseal When Finished.
- D. In Setup Manager, on the Type of Installation page, choose Copy Files Only.

Answer: B, C

Question: 14 DRAG DROP

You are system builder at Company.com. You want to complete a Microsoft Windows Preinstallation Environment network-based preinstallation of Windows. You need to add support and branding information to the computer before shipping it to the customer to comply with the System Builder license agreement. You need to ensure that the logo is automatically copied to the computer that is being preinstalled. What should you do? (To answer, move the tasks to the answer area and arrange them in the appropriate order.)

Go to the Logo Information page.	
Run Setup Manager.	
Browse to the logo file.	
Create a new configuration set.	
Create your logo file.	
Select the appropriate logo file and click Open .	
In System Properties, select Display the Following Logo .	

Answer:



Question: 15

You are a system builder at Company.com. Your network includes a technician computer running Microsoft Windows Server 2003 and the Dynamic Host Configuration Protocol (DHCP) service. You have preinstalled two server computers by using the same configuration set. You have audited the two computers, and you are ready to reseal them. You need to specify the computer name and the domain name for these two computers. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. Create an oobeinfo.ini file and add Product= in the ICW section.
- B. Create an oobeinfo.ini file and specify JoinDomain=1 in Options section.
- C. Create a sysprep.inf file and specify the domain name in the JoinDomain parameter of the Identification section.
- D. Create a sysprep.inf file and specify the computer name in the ComputerName parameter of the UserData section.

Answer: C, D

Question: 16

You are a system builder at Company.com. You have completed a CD-based preinstallation of Microsoft Windows? by using a winnt.sif answer file. To comply with the System Builder license agreement, you must add support information to the computer before shipping it to the customer. You need to create the proper file and place it in the correct folder on the preinstalled computer. Which actions should you take? (Each correct answer presents part of the solution. Choose two.)

- A. Copy oeminfo.ini into the C:\Windows folder.
- B. Copy oeminfo.ini into the C:\Windows\System32 folder.
- C. Copy oobeinfo.ini into the C:\Windows\System32 folder.
- D. Create an oeminfo.ini file.
- E. Copy oobeinfo.ini into the C:\Windows folder.
- F. Create an oobeinfo.ini file.

Answer: B, D

Question: 17

You are a system builder at Company.com. You are working on a computer that runs Microsoft Windows Server? 2003 and the Dynamic Host Configuration Protocol (DHCP) service. You have created a configuration set. On the Product Key page in Setup

Manager, you enter the customer's product key. You then preinstall a Microsoft Windows? Operating system. After auditing the computer, you run sysprep.exe with the reseal and the activated switches. After 30 days, the operating system will not boot. What should you do to properly activate the computer in the factory? (Each correct answer presents part of the solution. Choose all that apply.)

- A. Run sysprep.exe with the reseal and activated switches.
- B. Activate the computer in the factory.
- C. Add the AutoActivate=Yes line in the winbom.ini answer file.
- D. Boot the computer into Factory mode.

Answer: A, B, D

Question: 18

You are a system builder at Company.com. Your network has an eight-port router running the Dynamic Host Configuration Protocol (DHCP) service. You are performing a network-based preinstallation of a computer with a Microsoft Windows? operating system. After the initial preinstallation process of the Microsoft Windows Preinstallation Environment, the computer reboots. Setup does not continue; it stops at a blank screen. What could be causing this problem? (Each correct answer presents part of the solution. Choose two.)

- A. The winbom.ini answer file is missing the value WipeDisk=Yes.
- B. The winbom.ini answer file is missing the Disk2.Config section.
- C. The winbom.ini answer file is missing the value PartitionType1=Primary.
- D. The winbom.ini answer file is missing the value SetActive1=Yes.
- E. The hard drive has not been partitioned or formatted correctly.
- F. The hard drive does not have a valid master boot record.

Answer: A, D

Question: 19

You are a system builder at Company.com. Your network consists of a four-port router that runs Dynamic Host Configuration Protocol (DHCP). Your technician computer is running Microsoft Windows? 2000 Professional and is connected to the four-port router. You have a customer who wants an image of the text-mode setup of a computer preinstalled with Microsoft Windows. The customer plans to apply the image and complete the installation in her shop. You create a configuration set. When you return to the computer that you have preinstalled, the sysprep window is on the desktop. You need to stop the preinstallation after text mode. What should you do?

- A. Edit the configuration set and choose Reseal when Finished on the Type of Installation page. Choose End User as the final boot mode and then rerun the preinstallation.
- B. Edit the configuration set and choose Reseal when Finished on the Type of Installation page. Choose Factory as the final boot mode and then rerun the preinstallation.
- C. Edit the configuration set and choose Copy files only on the Type of Installation page. Then rerun the preinstallation.
- D. Edit the configuration set and choose Don't Reseal when finished on the Type of Installation page. Then rerun the preinstallation.

Answer: C

Question: 20 DRAG DROP You are a system builder at Company.com. You have preinstalled a computer with a Microsoft Windows operating system, and you have already prepared the computer for shipping. Your customer calls and ask you to change the configuration to include a new video graphics card. You need to add the video graphics card to the computer before you deliver it. What should you do? (To answer, move the tasks to the answer area and arrange them in the appropriate order.)

Add the new video graphics card to the computer.	
At the Windows Welcome window, press CTRL+SHIFT+F3.	
Run sysprep.exe reseal.	
Boot the computer.	
Install the drivers for the video graphics card.	

Answer: Question: 21

Add the new video graphics card to the computer.	Add the new video graphics card to the computer.
At the Windows Welcome window, press CTRL+SHIFT+F3.	Boot the computer.
Run sysprep.exe reseal.	At the Windows Welcome window, press CTRL+SHIFT+F3.
Boot the computer.	Install the drivers for the video graphics card.
Install the drivers for the video graphics card.	Run sysprep.exe reseal.

You are a system builder at Company.com. Your network uses a four-port router running the Dynamic Host Configuration Protocol (DHCP) service. You have installed the OPKTools on a computer running Microsoft Windows? 2000 Professional. You receive an order for a computer purchase of a machine running Microsoft Windows operating system. After you finish auditing the preinstallation, you reseal the computer. You need to add additional software after you reseal the computer. You attempt to reenter Audit mode, but you are unable to do so. What could be the cause of this failure to enter Audit mode?

- A. Windows Welcome did not include the OEMAuditBoot=1 switch.
- B. Sysprep was run without the ???*?Caudit switch.
- C. Sysprep was not run from the C:\Sysprep directory during resealing.
- D. Windows Welcome did not include the OEMAuditBoot=Yes switch.

Answer: C

Question: 22 DRAG DROP You are a system builder at Company.com. You use the CD-based preinstallation method to preinstall a computer running Micosoft Windows Server 2003. You need to set up this computer as a domain controller. You have all the necessary information. What should you do? To answer, move the tasks to the answer area and arrange them in the appropriate order.

Insert the media with the winnt.sif answer file into the computer.	
Open a command window and type dcpromo /answer:unattend.txt .	
Create a winnt.sif answer file and copy it to the appropriate media.	
Boot the computer by using the Windows Server 2003 CD.	
In an unattend.txt answer file, create the DCInstall section and the required values. Save the file as unattend.txt and copy the file to the appropriate media.	
Install the operating system.	

Answer:

Insert the media with the winnt.sif answer file into the computer.	Create a winnt.sif answer file and copy it to the appropriate media.
Open a command window and type dcpromo /answer:unattend.txt .	In an unattend.txt answer file, create the DCInstall section and the required values. Save the file as unattend.txt and copy the file to the appropriate media.
Create a winnt.sif answer file and copy it to the appropriate media.	Boot the computer by using the Windows Server 2003 CD.
Boot the computer by using the Windows Server 2003 CD.	Insert the media with the winnt.sif answer file into the computer.
In an unattend.txt answer file, create the DCInstall section and the required values. Save the file as unattend.txt and copy the file to the appropriate media.	Install the operating system.
Install the operating system.	Open a command window and type dcpromo /answer:unattend.txt .

Question: 23

You are a system builder at Company.com. You have preinstalled the Microsoft Windows? operating system on a computer that is ready to be delivered to a customer after being resealed. Your customer also asks you to install a new video adapter on the computer. You need to ensure that the customer is presented with the correct Microsoft Windows experience the first time he starts the computer. What should you do? (Each correct answer presents a complete solution. Choose two.)

- A. Install the video adapter, start the computer in Audit mode, add the drivers, and then reseal the computer.
- B. Install the video adapter, start the computer in Audit mode, add the drivers, and shut down the computer.
- C. Install the video adapter, start the computer in Factory mode, add the drivers, and shut down the computer.
- D. Install the video adapter, start the computer in Factory mode, add the drivers, and then reseal the computer.

Answer: A, D

Question: 24

You are a system builder at Company.com. You are using a computer running Microsoft Windows Server 2003 as your technician computer. This computer is running the Dynamic Host Configuration Protocol (DHCP) service. You have three configuration sets for your Microsoft Windows? operating systems that you preinstall for your customers. You have various images of your master computers. You receive an order for a computer that requires additional hardware. You do the following:

create a new image with the changes install the updates for Service Pack 1
add the hardware and update the drivers add Service Pack 2 reboot using
sysprep.exe click on Factory on the sysprep.exe tool

You place the new image on the destination computer. When you attempt to run sysprep on the master computer to create an image of this preinstallation, you receive an error message telling you that the grace period will not be reset. What should you do avoid this error?

- A. Run sysprep -reseal.
- B. Use the Audit button to reboot the computer.
- C. Run sysprep /oobe /act.
- D. Run sysprep -bmsd.
- E. Edit the oobeinfo.ini file by adding OEMAuditBoot=1.
- F. Run sysprep -factory.

Answer: B

Question: 25

You are a system builder at Company.com. Your network is using a four-port router that runs Dynamic Host Configuration Protocol (DHCP). Your technician computer runs Microsoft Windows? 2000 Professional and is connected to the four-port router. You have created a configuration set. You have preinstalled Microsoft Windows operating systems on three computers that have the same hardware by using this configuration set. You receive an order to add a fourth computer that has a different hardware configuration. You decide to create a disk duplicate of one of the hard drives of the three computers that has been preinstalled. After placing the image onto the fourth computer, you boot to the hard drive to audit the computer. You receive a Stop 0x7B error on a blue screen. What should you do?

- A. Run winnt32 /unattend:Unattend.txt /s:install_source /tempdrive:system_partition.
- B. Run winnt /u:Unattend.txt /s:install_source.
- C. Rerun sysprep.exe with the required parameters to add mass storage controllers and recreate your image.
- D. When the blue screen appears, insert the floppy disk that contains the winnt.sif file.

Answer: C

Question: 26 DRAG DROP You are a system builder at Company.com. You recently set up your business and decided that you will sell only three computer configurations. You build three master computers. You designate a computer running Microsoft Windows 2000 Professional as your technician computer. You need to perform network-based preinstallations and then use a non-Microsoft utility to create images of your master computer installations. What should you do? (To answer, move the tasks to the answer area and arrange them in the appropriate order.)

The computer automatically boots in Factory mode.

Boot the Microsoft Windows OEM Preinstallation Kit CD and insert the winbom.ini file during initialization.

Create an image of the master computer.

Allow Setup Manager to create a share on your network.

Run sysprep -reseal.

Install OPKTools.

Setup will run and install the configuration set.

Copy the winbom.ini file to a floppy disk.

Customize the installation in Microsoft Windows.

Run Setup Manager and create a configuration set.

Answer:

The computer automatically boots in Factory mode.	Install OPKTools.
Boot the Microsoft Windows OEM Preinstallation Kit CD and insert the winbom.ini file during initialization.	Run Setup Manager and create a configuration set.
Create an image of the master computer.	Allow Setup Manager to create a share on your network.
Allow Setup Manager to create a share on your network.	Copy the winbom.ini file to a floppy disk.
Run sysprep -reseal.	Boot the Microsoft Windows OEM Preinstallation Kit CD and insert the winbom.ini file during initialization.
Install OPKTools.	Setup will run and install the configuration set.
Setup will run and install the configuration set.	The computer automatically boots in Factory mode.
Copy the winbom.ini file to a floppy disk.	Customize the installation in Microsoft Windows.
Customize the installation in Microsoft Windows.	Run sysprep -reseal.
Run Setup Manager and create a configuration set.	Create an image of the master computer.

Question: 27 DRAG DROP You are a system builder at Company.com. You have a Remote Installation Services (RIS) server on a computer that runs Microsoft Windows Server 2003. This computer is connected to an eight-port router. You want to place a Microsoft Windows Preinstallation Environment (WinPe) image on the RIS server to allow your computers to PXE boot into the Windows Preinstallation Environment. What should you do to deploy this WinPe image? (To answer, move the tasks to the answer area and arrange them in the appropriate order.)

Open the i386 folder in the folder of the image.	
Browse to the location where RISetup installed the image.	
Open the RISTndrd.sif file in a text editor, and on the line that starts with OSLoadOptions, add the switch /minint .	
Point RISetup to your Microsoft Windows XP product CD.	
Open the Templates folder in the i386 folder into which you just copied WinPE.	
Start a RIS client and select the operating system image that you created.	
Browse to the CD or network share containing your WinPE files, and open its i386 folder.	
On the RIS server, open a command prompt and run RISetup.exe - add.	
Copy the contents of the Windows PE i386 folder into the Remote Install i386 folder that you just opened, overwriting all files if prompted.	

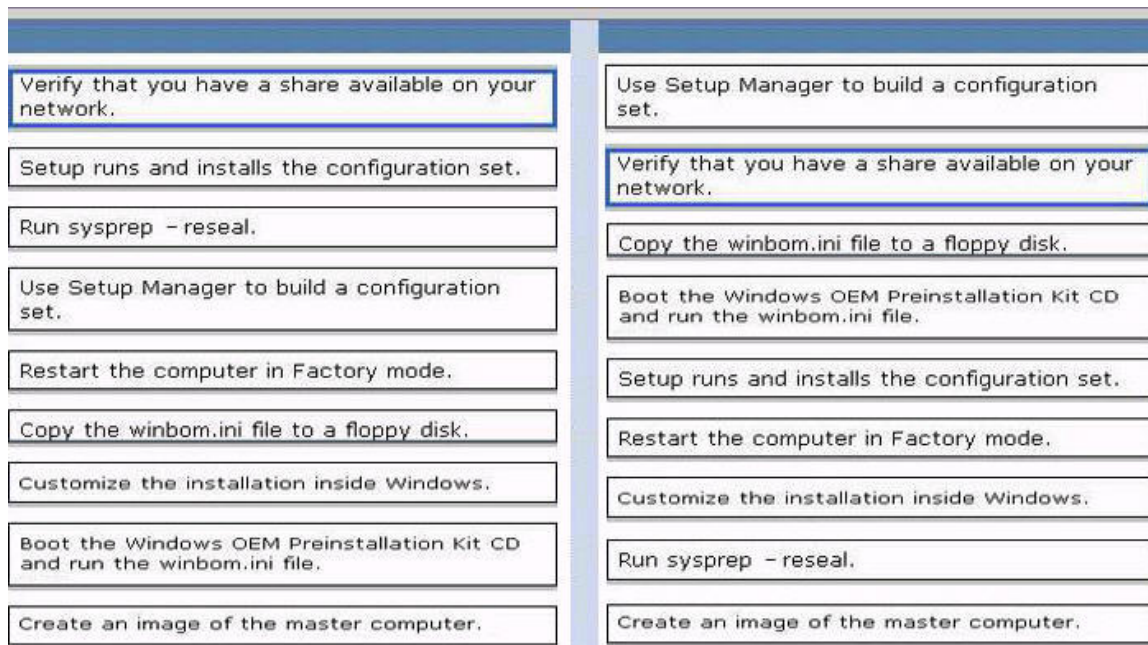
Answer:

Open the i386 folder in the folder of the image.	On the RIS server, open a command prompt and run RISetup.exe - add.
Browse to the location where RISetup installed the image.	Point RISetup to your Microsoft Windows XP product CD.
Open the RISTndrd.sif file in a text editor, and on the line that starts with OSLoadOptions, add the switch /minint.	Browse to the location where RISetup installed the image.
Point RISetup to your Microsoft Windows XP product CD.	Open the i386 folder in the folder of the image.
Open the Templates folder in the i386 folder into which you just copied WinPE.	Browse to the CD or network share containing your WinPE files, and open its i386 folder.
Start a RIS client and select the operating system image that you created.	Copy the contents of the Windows PE i386 folder into the Remote Install i386 folder that you just opened, overwriting all files if prompted.
Browse to the CD or network share containing your WinPE files, and open its i386 folder.	Open the Templates folder in the i386 folder into which you just copied WinPE.
On the RIS server, open a command prompt and run RISetup.exe - add.	Open the RISTndrd.sif file in a text editor, and on the line that starts with OSLoadOptions, add the switch /minint.
Copy the contents of the Windows PE i386 folder into the Remote Install i386 folder that you just opened, overwriting all files if prompted.	Start a RIS client and select the operating system image that you created.

Question: 28 DRAG DROP You are a system builder at Company.com. The network you work on consists uses a computer running Microsoft Windows Server 2003 as the technician computer. This computer runs the Dynamic Host Configuration Protocol (DHCP) service. You installed OPKTools from Microsoft Windows XP Service Pack 2. You will be creating configuration sets to preinstall computers, and you will be using non-Microsoft utilities to create images of your master computer installations. You need to build a master installation for creating images of your preinstallations. What should you do? To answer, move the tasks to the answer area and arrange them in the appropriate order.

Verify that you have a share available on your network.
Setup runs and installs the configuration set.
Run sysprep -reseal.
Use Setup Manager to build a configuration set.
Restart the computer in Factory mode.
Copy the winbom.ini file to a floppy disk.
Customize the installation inside Windows.
Boot the Windows OEM Preinstallation Kit CD and run the winbom.ini file.
Create an image of the master computer.

Answer:



Question: 29

You are a system builder at Company.com. Your network has a technician computer attached to an eight-port router that runs the Dynamic Host Configuration Protocol (DHCP) service. You create a customized Microsoft Windows? Preinstallation Environment CD that is not bootable. You need to be able to boot to the Windows Preinstallation Environment CD to preinstall Microsoft Windows Cbased operating systems.

What should you do?

- A. Verify that the /?Ch parameter is used when running mkimg.cmd.
- B. Verify that the /?Ch parameter is used when running oscdimg.exe.
- C. Verify that the /?Cbetfsboot.com parameter is used when running oscdimg.exe.
- D. Verify that the /?Cbetfsboot.com parameter is used when running mkimg.cmd.
- E. Verify that the /?Cn parameter is used when running oscdimg.exe.
- F. Verify that the /?Cn parameter is used when running mkimg.cmd.

Answer: C

Question: 30

You are a system builder at Company.com. Your network is using a four-port router that runs Dynamic Host Configuration Protocol (DHCP). Your technician computer is running Microsoft Windows? 2000 Professional and is connected to the four-port router. You have created a configuration set. When you attempt to preinstall a new computer, the computer is unable to connect to the technician computer over the network. You need to perform an unattended preinstallation of Microsoft Windows on the new computers that you are shipping to customers. What should you do? (Each correct answer presents part of the solution. Choose two).

- A. Create a customized Microsoft Windows Preinstallation Environment CD.
- B. Add the drvinst.exe tool to the Windows Preinstallation Environment CD.
- C. Run the oscdimg.exe tool to create the customized image.
- D. Add required network interface drivers to the Windows Preinstallation Environment.

Answer: A, D

Question: 31 DRAG DROP You are a system builder at Company.com. Your network uses a four-port router that runs Dynamic Host Configuration Protocol (DHCP).OPK Tools are installed on your technician computer. You receive an order for five computers that require identical hardware configurations. You need to create and deploy images to each of the destination computers over a network. What should you do? (To answer, move the tasks to the answer area and arrange them in the appropriate order.)

Connect to the technician computer and run the non-Microsoft imaging application either from the technician computer or the destination computer to prepare to restore the image.

Audit the computer.

Create an image of the computer by using the non-Microsoft imaging software.

To restore the image to other computers, boot the destination computer.

Preinstall a master computer by using a configuration set.

Restore the image to the destination computer.

Copy or move the image to the technician computer.

Run sysprep.exe with the reseal parameter.

Answer:

Connect to the technician computer and run the non-Microsoft imaging application either from the technician computer or the destination computer to prepare to restore the image.

Audit the computer.

Create an image of the computer by using the non-Microsoft imaging software.

To restore the image to other computers, boot the destination computer.

Preinstall a master computer by using a configuration set.

Restore the image to the destination computer.

Copy or move the image to the technician computer.

Run sysprep.exe with the reseal parameter.

Preinstall a master computer by using a configuration set.

Audit the computer.

Run sysprep.exe with the reseal parameter.

Create an image of the computer by using the non-Microsoft imaging software.

Copy or move the image to the technician computer.

Question: 32

You are a system builder at Company.com. The network you work on uses a computer running Microsoft Windows Server? 2003 as the technician computer. This computer runs the Dynamic Host Configuration Protocol (DHCP) service. You created a single configuration set and preinstalled a Microsoft Windows? operating system on a computer. You log off the system and shut down the computer. You use a non-Microsoft utility to create an image of the computer. You then apply the image to two different computers for

two different customers. At the first customer site you set up the computer and boot the computer. The computer boots to the desktop. The computer does not run Windows Welcome. You need to ensure that the computer boots to Windows Welcome. What should you do?

- A. Boot the preinstalled system. Run sysprep -Cfactory. Shut down the computer and create an image of it.
- B. Add the OEMAuditBoot=1 line to the StartUpOptions section of the winbom.ini file.
- C. Add the Reboot=Yes line to the OEMRunOnce section of the winbom.ini file.
- D. Boot the preinstalled system. Run sysprep -Creseal. Shut down the computer and create an image of it.

Answer: D

Question: 33 DRAG DROP You are a system builder at Company.com. Your network is using a four-port router that is running the Dynamic Host Configuration Protocol (DHCP) service. Your technician computer is running Microsoft Windows 2000 Professional and is connected to the four-port router. You create a configuration set called SBSTest for use in preinstalling Microsoft Windows Small Business Server 2003 Standard Edition. You need to complete a preinstallation of Windows Small Business Server 2003 Standard Edition and include all of the Windows Small Business Server 2003 CDs. Where will the CDs be included in the configuration set under the \$OEM\$\1 folder? (To answer, move the appropriate folders to the correct answer area and arrange in the correct order.)

\CD3	
\CD1	
\CD4	
\SBS2003	
\CD2	

Answer:

\CD3	\SBS2003
\CD1	\CD1
\CD4	\CD2
\SBS2003	\CD3
\CD2	\CD4

Question: 34 DRAG DROP You are a system builder at Company.com. Your network uses a computer running Microsoft Windows Server 2003 and the Dynamic Host Configuration Protocol (DHCP) service. This computer is set up as a technician computer. You have an existing OPK Tools configuration and want to use it to also deploy Microsoft Windows Small Business Server 2003 over the network by using Windows Preinstallation Environment. What should you do? (To answer, move the tasks to the answer area and

arrange them in the appropriate order.)

Select Manage Products .	
Click OK .	
Move to the DVD drive in which the Windows Small Business Server 2003 CD is located.	
Open the Setup Manager tool.	
Create a new configuration set to deploy Windows Small Business Server 2003.	
Click Add Product .	
Move to Tools .	

Answer:

Select Manage Products .	Open the Setup Manager tool.
Click OK .	Move to Tools .
Move to the DVD drive in which the Windows Small Business Server 2003 CD is located.	Select Manage Products .
Open the Setup Manager tool.	Click Add Product .
Create a new configuration set to deploy Windows Small Business Server 2003.	Move to the DVD drive in which the Windows Small Business Server 2003 CD is located.
Click Add Product .	Click OK .
Move to Tools .	Create a new configuration set to deploy Windows Small Business Server 2003.

Question: 35 DRAG DROP You are a system builder at Company.com. One of your customers has ordered a server computer installed with Microsoft Windows Small Business Server 2003. You decide to perform a CD-based preinstallation. You order a copy of Windows Small Business Server 2003 from your Authorized Distributor. You partition the drive and format it by using diskpart in the Windows Preinstallation Environment. What should you do to complete a full preinstallation of Windows Small Business Server 2003? (To answer, move the tasks to the answer area and arrange them in the appropriate order.)

Create a folder named \SBS2003\CD1 . Copy the contents of CD1 into this folder.	
Follow all wizards.	
Install the operating system by using SBS 2003 CD1.	
Run sysprep.exe -dc -reseal.	
Create a folder named \SBS2003\CD3 . Copy contents of CD3 into this folder.	
Create a folder named \SBS2003\CD4 . Copy contents of CD4 into this folder.	
Move to C:\SBS2003\CD1\Setup\i386 and run setup /OEM.	
Create a folder named \SBS2003 on C:\.	
Create a folder named \SBS2003\CD2 . Copy contents of CD2 into this folder.	

Answer:

Create a folder named \SBS2003\CD1 . Copy the contents of CD1 into this folder.	Install the operating system by using SBS 2003 CD1.
Follow all wizards.	Create a folder named \SBS2003 on C:\.
Install the operating system by using SBS 2003 CD1.	Create a folder named \SBS2003\CD1 . Copy the contents of CD1 into this folder.
Run sysprep.exe -dc -reseal.	Create a folder named \SBS2003\CD2 . Copy contents of CD2 into this folder.
Create a folder named \SBS2003\CD3 . Copy contents of CD3 into this folder.	Create a folder named \SBS2003\CD3 . Copy contents of CD3 into this folder.
Create a folder named \SBS2003\CD4 . Copy contents of CD4 into this folder.	Create a folder named \SBS2003\CD4 . Copy contents of CD4 into this folder.
Move to C:\SBS2003\CD1\Setup\i386 and run setup /OEM.	Move to C:\SBS2003\CD1\Setup\i386 and run setup /OEM.
Create a folder named \SBS2003 on C:\.	Follow all wizards.
Create a folder named \SBS2003\CD2 . Copy contents of CD2 into this folder.	Run sysprep.exe -dc -reseal.

Question: 36

You are a system builder at Company.com. Your network uses an eight-port router that is running the Dynamic Host Configuration Protocol (DHCP) service. Your technician computer is running Microsoft Windows XP Professional and is connected to the eight-port router. You run Setup Manager and create a configuration set to fully preinstall Microsoft Windows Small Business Server 2003 Premium Edition. You preinstall the base operating system and copy the contents of the additional CDs to the computer. You need to complete the installation of Windows Small Business Server 2003 Premium Edition, including Exchange Server 2003 and the Windows Small Business Server 2003 administrator tools. What should you do?

- A. Run the Windows Small Business Server 2003 Setup Autorun from Windows Small Business Server 2003 CD1, and choose to install Exchange and Windows Small Business Server Administrator tools.
- B. Run setup.exe from the SBS2003\CD1 directory with the /OEM parameter.

- C. Run setup.exe from the SBS2003\CD1\Setup\i386 directory.
- D. Run setup.exe from the SBS2003\CD1\Setup\i386 directory with the /OEM parameter.
- E. Run setup.exe from the SBS2003\CD1\Setup\i386 directory with the /OEM and the /Q parameters.

Answer: D

Question: 37

You are a system builder at Company.com. Your network uses a computer that runs Microsoft Windows Server? 2003 and the Dynamic Host Configuration Protocol (DHCP) service. You have built a computer that will be installed with Microsoft Windows? Small Business Server 2003 using the CD-based preinstallation method. The server's hardware includes a Serial ATA RAID controller and dual 120-gigabyte hard drives configured as a RAID-1 array. Microsoft Windows does not recognize the drives in this array. You need to preinstall Microsoft Windows Small Business Server 2003 with the RAID-1 array configuration. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. Convert the disks to dynamic disks.
- B. Include the Serial ATA mass storage controller drivers in the \TEXTMODE directory of the configuration set.
- C. Add WipeDisk=Yes to the winbom.ini answer file.
- D. Press F6 during the boot process into Windows Setup.
- E. Insert a floppy disk containing the RAID controller.

Answer: D, E

Question: 38

You are a system builder at Company.com. Your network uses a four-port router that is running Dynamic Host Configuration Protocol (DHCP). Your technician computer is running Microsoft Windows? 2000 Professional and is connected to the four-port router. You create a configuration set to fully preinstall Microsoft Windows Small Business Server 2003 Standard Edition. You preinstall the operating system and copy the contents of the additional CDs to the computer. You need to complete the preinstallation of Windows Small Business Server 2003 Standard Edition. What should you do?

- A. Run the Windows Small Business Server 2003 Setup Autorun from Windows Small Business Server 2003 CD1.
- B. Run setup.exe from the SBS2003\CD1 directory, using the /OEM switch.
- C. Run setup.exe from the SBS2003\CD1\Setup\i386 directory.
- D. Run setup.exe from the SBS2003\CD1\Setup\i386 directory, using the /OEM switch.

Answer: D

Question: 39 DRAG DROP You are a system builder at Company.com. You network uses a computer that runs Microsoft Windows Server 2003 and the Dynamic Host Configuration Protocol(DHCP) service.A technician computer runs Microsoft Windows XP Professional. Your customer has requested a computer preinstalled with Microsoft Windows Small Business Server 2003 Standard Edition. You need to preinstall the operation system and the Windows Small Business Server applications, and you need to set the computer up as a domain controller.

What should you do? (To answer, move the tasks to the answer area and arrange them in the appropriate order.)

Follow the setup prompts for Windows Small Business Server 2003.	
Run sysprep from a command line and ensure that you include the -dc parameter.	
Ensure that the operating system you are preinstalling is the OEM version.	
Run Windows Small Business Server 2003 setup.exe /OEM from the correct folder.	
Close the sysprep window.	
Preinstall Windows Server 2003 for Windows Small Business Server 2003 operating system.	

Answer:

Follow the setup prompts for Windows Small Business Server 2003.	Ensure that the operating system you are preinstalling is the OEM version.
Run sysprep from a command line and ensure that you include the -dc parameter.	Preinstall Windows Server 2003 for Windows Small Business Server 2003 operating system.
Ensure that the operating system you are preinstalling is the OEM version.	Run Windows Small Business Server 2003 setup.exe /OEM from the correct folder.
Run Windows Small Business Server 2003 setup.exe /OEM from the correct folder.	Follow the setup prompts for Windows Small Business Server 2003.
Close the sysprep window.	Close the sysprep window.
Preinstall Windows Server 2003 for Windows Small Business Server 2003 operating system.	Run sysprep from a command line and ensure that you include the -dc parameter.

Question: 40

You are a system builder at Company.com. Your network uses a technician computer that is running the Dynamic Host Configuration Protocol (DHCP) service. You have created a configuration set to fully preinstall Microsoft Windows? Small Business Server 2003. You need to prepare a computer for shipment. What should you do?

- A. In the System Preparation Tool dialog box, click Reseal.
- B. From a command prompt, run sysprep.exe ?*Creseal from the C:\Sysprep directory.
- C. From a command prompt, run sysprep.exe ?*Cfactory from the C:\Sysprep directory.
- D. From a command prompt, run sysprep.exe ?*Cdc ?*Creseal from the C:\Sysprep directory.

Answer: D

Question: 41

You are a system builder at Company.com. Your network uses a four-port router that runs Dynamic Host Configuration Protocol (DHCP). Your technician computer runs Microsoft Windows? XP Professional and is connected to the four-port router. You install OPKTools on the technician computer. Your customer has requested that you install DVD-player software on the computer before you ship it. You run Setup Manager to add this software to a preinstallation of a Microsoft Windows operating system. You later discover that the DVD software was not preinstalled with the operating system. You need to identify why the software was not successfully installed. What should you do? (Each correct answer presents a complete solution. Choose two.)

- A. Verify that the winbom.ini file includes the correct user name and password to access the share for application installation.
- B. Verify that the application has been staged correctly for preinstallation.
- C. Verify that the correct silent preinstallation parameters were used to install the DVD software.
- D. Verify that in the OEMRunOnce section of the winbom.ini file, the InstallType= parameter is set to Detach.

Answer: A, C

Question: 42

You are a system builder at Company.com. Your network is using a four-port router that is running the Dynamic Host Configuration Protocol (DHCP) service. Your technician computer runs Microsoft Windows? XP Professional and is connected to the four-port router. You have four configuration sets, all of which contain the setup files for non-Microsoft applications. You are adding a new non-Microsoft application to two of your existing configuration sets. You need to make sure that the applications will run properly and install in Unattended mode during the preinstallation. What should you do?

- A. Manually type the setup commands and switches.
- B. Open a command prompt.
- C. In Setup Manager, add the relevant parameters to the Start Menu page.
- D. Add the folder permissions to the Preinstalled Applications page in Setup Manager.
- E. Navigate to the drive, directory, and share that include the setup files.
- F. In Setup Manager, modify the Setup Program type setting.

Answer: A

Question: 43

You are a system builder at Company.com. Your network consists of a four-port router that runs Dynamic Host Configuration Protocol (DHCP). Your technician computer runs Microsoft Windows? XP Professional and is connected to the four-port router. You install OPKTools on the technician computer. You download a hotfix executable file that you need to preinstall. You run Setup Manager to add this hotfix to a preinstallation of a Microsoft Windows operating system, but you later discover that the hotfix was not preinstalled. What are possible reasons why you were not able to successfully preinstall the hotfix? (Choose two.)

- A. The network card does not have the correct speed and duplex capabilities.
- B. The drivers for the network card were not preinstalled with the operating system.
- C. The UpdateInstalledDrivers=Yes line was not included in the unattend.txt answer file.
- D. Permissions on the shared folder were not set correctly for preinstalling applications.

Answer: B, D

Question: 44

You are a system builder at Company.com. Your network is using a four-port router that runs Dynamic Host Configuration Protocol (DHCP) service. Your technician computer is running Microsoft Windows? XP Professional and is connected to the four-port router. You install the Microsoft Windows OEM Preinstallation Kit tools from Microsoft Windows XP Service Pack 2. You run Setup Manager and create a configuration set for a gaming computer. You preinstall the computer by using the configuration set that you created specifically for this installation. The computer boots to Factory mode. You go to Display Properties to set your video adapter, and you

discover that your video card was not installed during the preinstallation. You need to preinstall the video card. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. In the OEMDriverParams section of the WinPEOEM.sif file, add OEMDriverDirs=drivers\video.
- B. In the unattend.txt file, add the OEMPnPPDriversPath entry.
- C. In the \$OEM\$ subfolder in the configuration set, create a specific subfolder for the display drivers.
- D. In the OEMDriverParams section of the WinPEOEM.sif file, add OEMDriverRoot=drivers.

Answer: B, C

Question: 45

You are a system builder at Company.com. Your network uses a four-port router that runs Dynamic Host Configuration Protocol (DHCP). Your technician computer is running Microsoft Windows? XP Professional and is connected to the four-port router. You install OPKTools on the technician computer. You create a configuration set. You discover that you used incorrect information on the OEM Branding Information page. You need to ensure that the OEM branding information is correct. What should you do?

- A. Modify oeminfo.ini with the corrected branding information.
- B. Modify oobeinfo.ini with the corrected branding information.
- C. Verify that the oeminfo.ini file name is spelled correctly.
- D. Verify that the oobeinfo.ini file name is spelled correctly.
- E. Verify that the oobeinfo.ini file is in the \system32 folder in the configuration set.

Answer: A

Question: 46

You are a system builder at Company.com. Your network uses a four-port router that runs Dynamic Host Configuration Protocol (DHCP). You preinstall Microsoft Windows? operating systems by using the operating system CDs and a winnt.sif answer file. To comply with Microsoft licensing, you need to ensure that your support information is configured correctly. What should you do? (Each correct answer presents part of the solution. Choose two.)

- A. Create the oeminfo.ini file with customer support information.
- B. Create the oobeinfo.ini file with customer support information.
- C. Copy the oeminfo.ini file to the C:\Windows\System32\ directory.
- D. Copy the oeminfo.ini file to the C:\Windows\ directory.
- E. Copy the oobeinfo.ini file to the C:\Windows\ directory.
- F. Copy the oobeinfo.ini file to the C:\Windows\System32\ directory. Answer: A,C

Answer: A, C

Question: 47

You are a system builder at Company.com. Your network uses a four-port router that runs the Dynamic Host Configuration Protocol (DHCP) service. Your technician computer is running Microsoft Windows? 2000 Professional and is connected to the four-port router. You preinstall a Microsoft Windows operating system. You audit the computer, install all the signed drivers from WHQL, reseal the computer and ship it to the end user. The end user boots the computer and runs Windows Welcome but cannot continue past the product key page. You need to ensure that the end user's computer completes Windows Welcome correctly. What should you do? (Each correct answer presents a complete solution. Choose two.)

- A. Verify that the customer has received all required pieces of the operating system license, including the CD, manual, and Certificate of Authenticity label.
- B. Verify that all updates have been downloaded from the Microsoft OEM System Builder Web site
- C. Verify that the COA with the product key has been affixed to the computer.
- D. Give the customer the Microsoft-branded end-user manual from the multiple-license pack, as acquired from the Microsoft

authorized distributor.

Answer: A, C

Question: 48

You are a system builder at Company.com. The network you work on uses a technician computer that runs Microsoft Windows Server? 2003 and the Dynamic Host Configuration Protocol (DHCP) service. You create a configuration set and edit the answer file to include AutoActivate=Yes in the Unattended section. After you preinstall Microsoft Windows?, you find that the computer is not activated for the end user. You need to ensure that the computer is activated for the end user. What should you do? (Each correct answer presents a complete solution. Choose two.)

- A. Preinstall the operating system by using winnt.exe, and verify that the answer file contains UnattendSwitch=No.
- B. Verify that the product key on the Certificate of Authenticity matches the product key in the answer file.
- C. Verify that the valid product key is included in the ProductKey= parameter of the Version section in the OOBEOINFO.INI file.
- D. Verify that the computer is connected to the Internet.

Answer: B, D

Question: 49

You are a system builder at Company.com. Your network uses a four-port router that runs Dynamic Host Configuration Protocol (DHCP). Your technician computer runs Microsoft Windows? XP Professional and is connected to the four-port router. You install OPKTools on the technician computer. You create a configuration set. You audit the computer and then run sysprep with the reseal parameter. You deliver the computer to your customer. Your customer boots the computer, runs Windows Welcome, and activates the computer. Twenty days later, your customer returns the computer for a full refund. You need to resell this computer without making hardware changes. What should you do? (Each correct answer presents part of the solution. Choose all that apply.)

- A. Run sysprep with the reseal switch.
- B. Run sysprep with the activated switch.
- C. Preinstall the Microsoft Windows operating system.
- D. Repartition and reformat the hard drive.

Answer: A, C, D

Question: 50

You are a system builder at Company.com. You acquire Microsoft OEM software and hardware from an authorized Microsoft OEM distributor in System Builder three-packs. You sometimes open the three-packs and sell the individual units. You need to fully comply with Microsoft OEM System Builder licensing. What should you do? (Choose two.)

- A. Ensure that you affix the Certificate of Authenticity label to the manual provided to the customer.
- B. Provide the customer acquiring the individual unit with a copy of the license, the CD, and the manual for the purchased operating system.
- C. Make sure that you distribute the operating system with either a fully assembled computer system or a nonperipheral hardware component.
- D. Make sure that you provide your customer with a customized recovery CD.

Answer: B, C